

FIRST IMPRESSIONS TEAM ROLES

PARKING LOT GREETER

On-site:

This team is the first point of contact for guests coming to King's Park. They warmly welcome people driving into the parking lot and direct first-time guests to the designated first-time guest parking lot. They are also in charge of setting up and taking down all street, parking lot and lawn signage and equipment.

GREETER

On-site:

This team warmly welcomes people, making them feel at home at King's Park. Before service, they welcome guests outside the door with a smile, friendly greeting and hand-held signs setting the tone for what is to come inside. After service, they stand outside the lobby, sending off attendees.

Virtual:

This team warmly welcomes people to the online service, facilitating a welcoming and engaging chat room environment before and during service. They help maintain a smooth online experience by informing select staff of streaming errors.

GUEST SERVICES

On-site:

This team serves as the Guest Welcome hosts, connecting with guests, providing people with their next steps at King's Park, and answering other questions about our church. Before service, they welcome guests at the first-time guest parking lot, setting the tone for what is to come inside. They invite guests to fill out a connect card, answer any questions they may have, walk them into the lobby, give them their guest gift bags, and direct them towards the sanctuary. They ensure a smooth guest transition from the parking lot to the lobby. After service, they man the guest welcome table to connect with any guests that did not park in the first time guest parking lot.

Virtual:

This team serves as an avenue for first-time guests to connect with KPIC members in a virtual setting. They share about the church and answer questions. Members of this team have participated in on-site Guest Services for at least 6 months and completed the Purple Book life groups.

HOSPITALITY

On-site:

This team makes sure the lobby is set up correctly and connects with guests by warmly welcoming guests and offering masks or tissues for those in need of some. They ensure that the masks and tissues are well-stocked.

Virtual:

This team warmly welcomes people to the online service, facilitating a welcoming and engaging chat room environment before and during service. They help maintain a smooth online experience by informing select staff of streaming errors.

SANCTUARY HOSTS

On-site:

As the sanctuary hosts, this team is divided into two sub-teams. The Sanctuary Greeters and the Offering Team. The Sanctuary Greeters prepare people for a positive worship experience by warmly greeting people inside the sanctuary doors, holding welcome hand-held signs and directing crowd traffic. The offering team oversees the giving box and the monthly communion element distribution.

Virtual:

This team warmly welcomes people to the online service, facilitating a welcoming and engaging chat room environment before and during service. They help maintain a smooth online experience by informing select staff of streaming errors.